

helping us
to help you

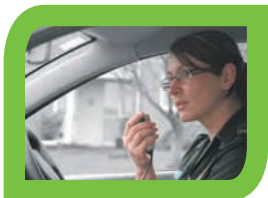
aspirant
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South Western Ambulance Service **NHS**



consultation report

YOUR VIEWS ON OUR JOURNEY
TO AN NHS FOUNDATION TRUST



Consultation outcome – February 2010

Introduction

South Western Ambulance Service NHS Trust is working towards becoming an NHS Foundation Trust.

Part of this process required the Trust to complete a formal consultation, which took place between 14 September 2009 and 31 December 2009.

Although the statutory requirement was for a 12 week consultation the Trust provided an extra three week timeframe to compensate for any delays which arose as a result of a postal strike.

During the consultation period members of the public and Trust staff were provided with numerous opportunities, communicated via a number of different methods, to comment upon the:

- proposed governance arrangements;
- vision;
- benefits and risks of NHS Foundation Trust status.



Our full, summary and easy read consultation documents which were distributed across the south west.

Responses

The Trust would like to thank everyone for their comments and feedback throughout the consultation period.

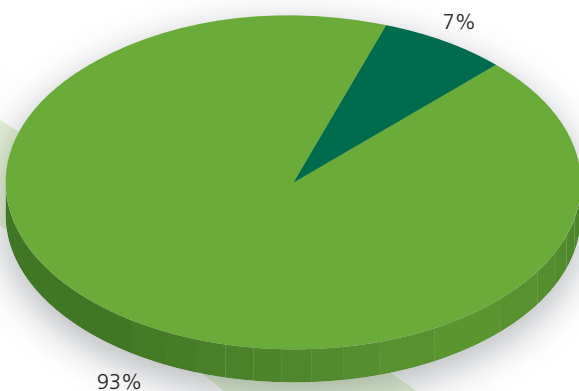
The Trust is pleased to provide a detailed breakdown of the results which were taken from the responses provided by members of the public and Trust staff.

A series of questions were included in the consultation materials and these, alongside the responses provided, are highlighted within the following pages.

All responses have been published on our website in a corporate register of questions and answers.



Analysis of responses

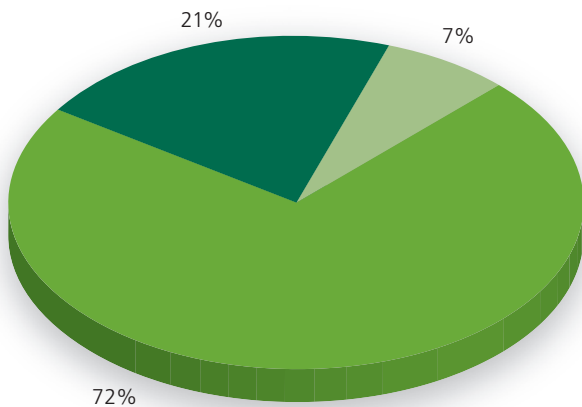


Do you support our mission, vision, values and future priorities?

- Broadly in favour
- Broadly opposed

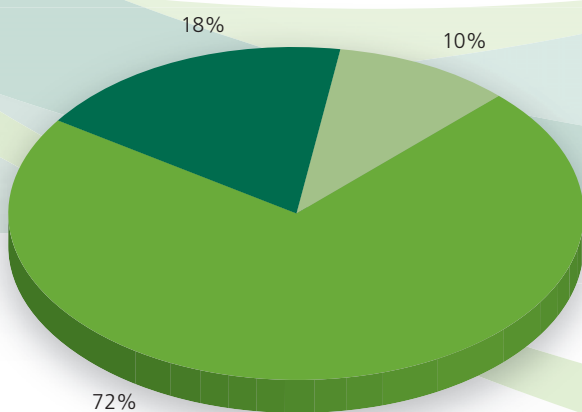


Analysis of responses



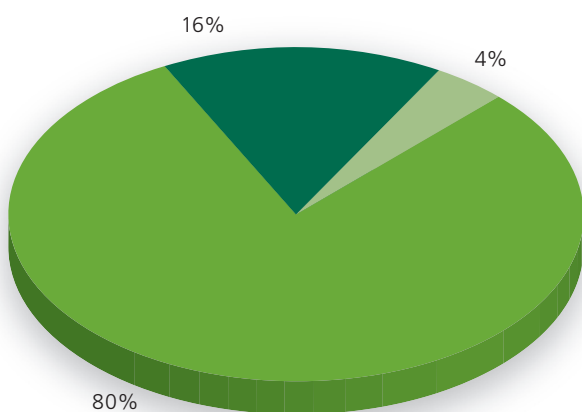
Do you agree with our target membership of 17,783 members?

- Broadly in favour
- Broadly opposed
- Broadly neutral



Do you agree with our composition of Council of Governors? Do you have any ideas on what you think is a representative Council of Governors?

- Broadly in favour
- Broadly opposed
- Broadly neutral

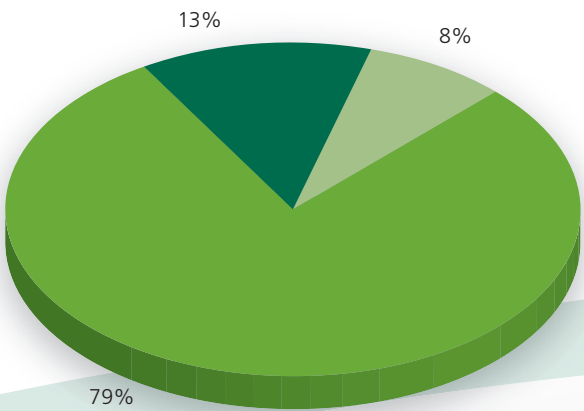


Do you agree staff should be automatic members?

- Broadly in favour
- Broadly opposed
- Broadly neutral

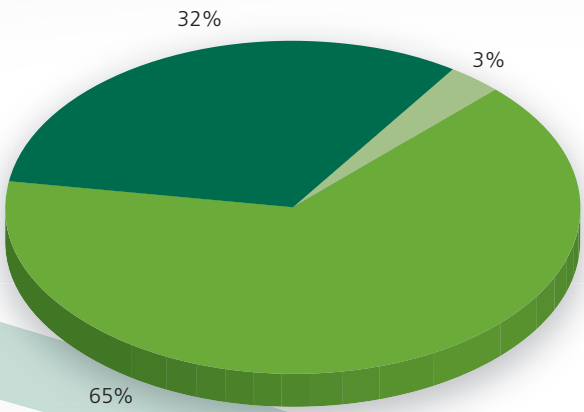


Analysis of responses



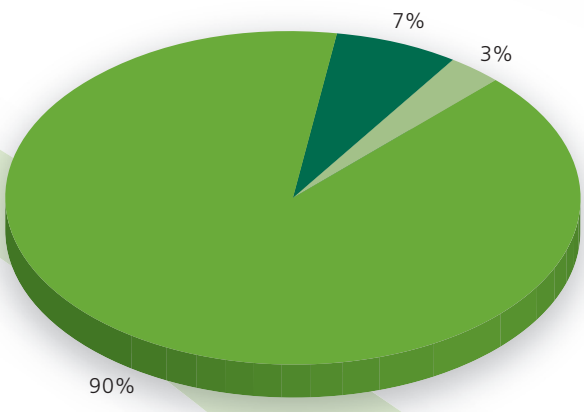
Do you agree with our proposed governance arrangements and structure?

- Broadly in favour
- Broadly opposed
- Broadly neutral



Do you agree with our lower age limit of 16 years to be a member?

- Broadly in favour
- Broadly opposed
- Broadly neutral

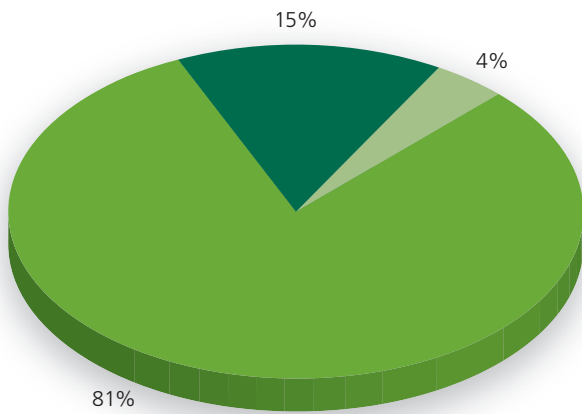


Do you agree with Governors serving for 3 years?

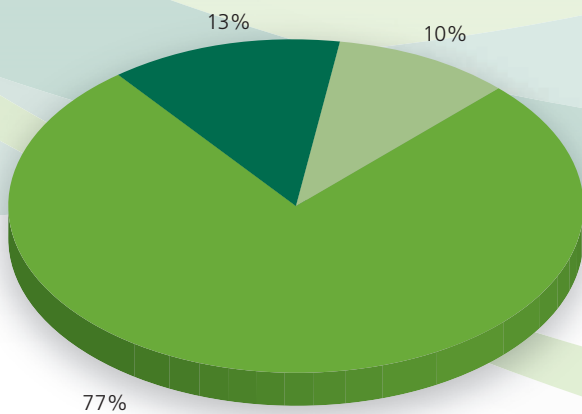
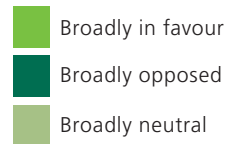
- Broadly in favour
- Broadly opposed
- Broadly neutral



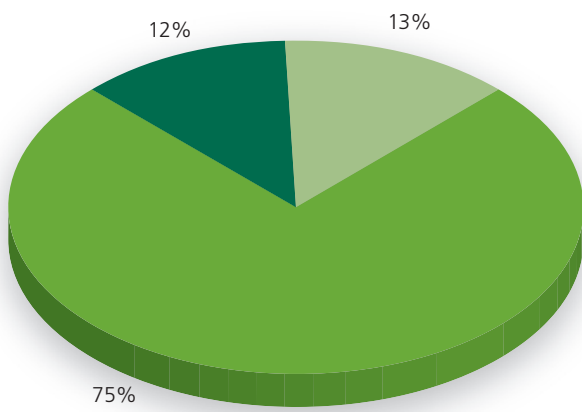
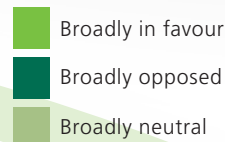
Analysis of responses



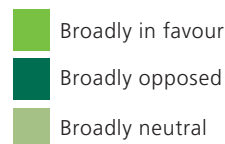
Do you like our approach and style in communicating with you?



Do you agree with the composition of our 2 constituencies - which are public and staff?



Do you agree with our transitional arrangements?



The table below shows a breakdown in numbers of the 100 responses given to the specific questions asked in the consultation document. This feedback forms part of the total number of formal responses received during the consultation period, which stands at 1,219.

The Trust recruited 867 members during the consultation all of whom support the Trust proposals outlined within the consultation materials.

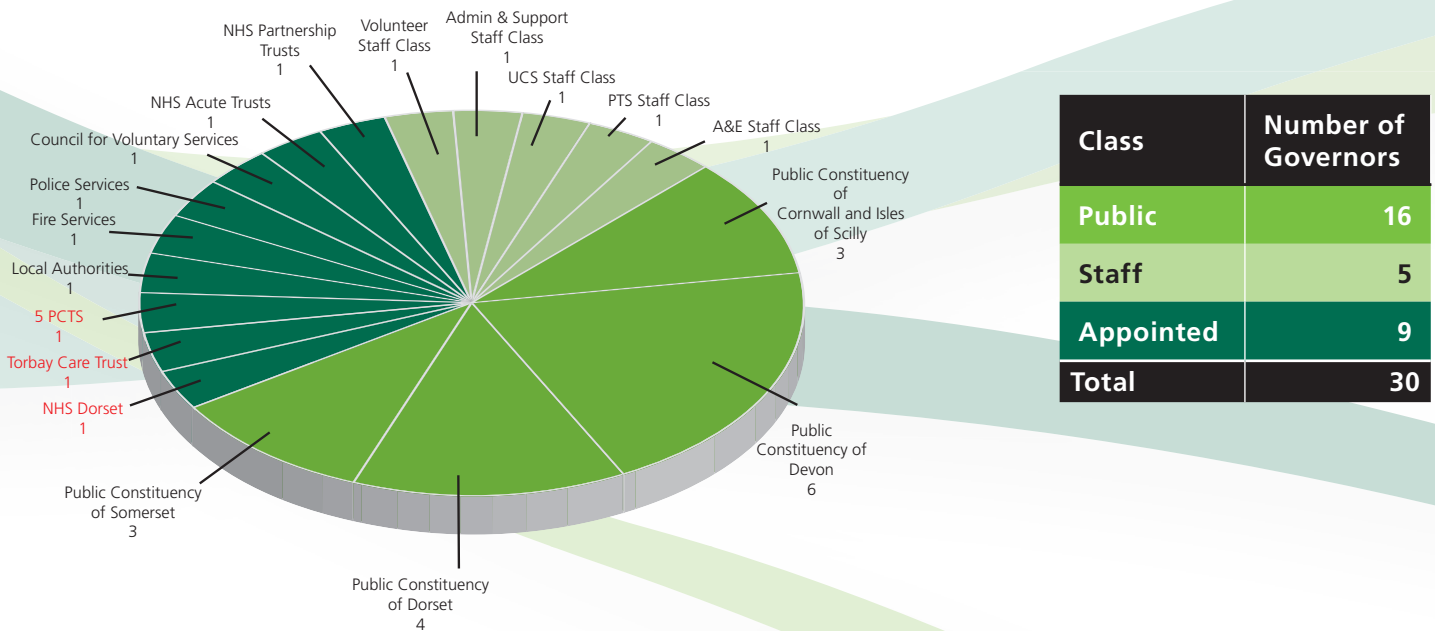
		Broadly in favour	Broadly opposed	Broadly neutral
Q.01	Do you support our mission, vision, values and future priorities?	93%	7%	0%
Q.02	Do you agree with our target membership of 17,783 members?	72%	21%	7%
Q.03	Do you agree with our composition of Council of Governors? Do you have any ideas on what you think is a representative Council of Governors?	72%	18%	10%
Q.04	Do you agree staff should be automatic members?	80%	16%	4%
Q.05	Do you agree with our proposed governance arrangements and structure?	79%	13%	8%
Q.06	Do you agree with our lower age limit of 16 years to be a member?	65%	32%	3%
Q.07	Do you agree with Governors serving for 3 years?	90%	7%	3%
Q.08	Do you like our approach and style in communicating with you?	81%	15%	4%
Q.09	Do you agree with the composition of our 2 constituencies - which are public and staff?	77%	13%	10%
Q.10	Do you agree with our transitional arrangements?	75%	12%	13%

Conclusion

The Trust Board considered all responses on 28 January 2010 with a focus on four major issues:

- Council of Governors (public constituency seats);
- Council of Governors (appointed Governors);
- age of membership;
- number of members.

The Board agreed the following changes to the Council of Governors. The change of one joint appointment PCT seat to three seats, two nominated and one jointly appointed. This increased the Council of Governors by two appointed members as marked in red. Within Cornwall one Governor will have specific responsibility for the Isles of Scilly.



If you have any further enquiries or questions regarding the Trust proposals to become an NHS Foundation Trust please ring the Consultation Coordinator: Lynne Paramor, Associate Director of Strategic Communications & Governance on 01392 261509, email: ft@swast.nhs.uk or write to:

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If you would like this document in another format e.g. large print, braille etc please contact us on 01392 261509 or email ft@swast.nhs.uk